



McDonald County Multi-Media, LLC  
Application for Services  
Residential Accounts

Name: \_\_\_\_\_ Business Owner \_\_\_\_\_  
 Billing Address: \_\_\_\_\_  
 Service Address: \_\_\_\_\_  
 City \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
 Home Phone: \_\_\_\_\_ Alternative Phone: \_\_\_\_\_  
 Date of Birth: \_\_\_\_\_ SSN: \_\_\_\_\_ or Driver's License: Copy Attached

**Basic Digital Video**

**We are no longer taking applications for TV services**

Digital Video of 120+ Channels  
Free Installation

\_\_\_\_\_ \$ 48.99

**Special Instructions:**

**Show Package**

Digital Video with 15+ Channels

Installation Charges do apply

**We are no longer taking applications for TV services**

Digital Video \_\_\_\_\_ \$21.99

Installation Fee \$ 25.00

**A La Carte Services**

Description	Monthly Price
HBO	\$17.49 <input type="checkbox"/>
Showtime	\$17.49 <input type="checkbox"/>
Starz	\$12.49 <input type="checkbox"/>
Cinemax	\$12.49 <input type="checkbox"/>
Premium Package (HBO, Starz, Cinemax, Showtime)	\$48.99 <input type="checkbox"/>
HBO/Cinemax Premium Combo Pkg (7-HBO SD channels, 8-Cinemax SD channels)	\$29.00 <input type="checkbox"/>
Additional Programming Streams	\$6.00 <input type="checkbox"/>
DVR Capability- <b>Per Set Top Box</b>	\$7.00 <input type="checkbox"/>
HD Access Fee- <b>Limit 1 per household</b>	\$8.95 <input type="checkbox"/>
Favorite Features Calling Package (Caller ID, Call Waiting, Call Waiting ID, Voicemail) Set Voicemail Box to pick up after _____ of rings	\$5.00 <input type="checkbox"/>
<b>Video Protection Plan</b>	<b>\$5.00</b> <input type="checkbox"/>

**Internet Services**

DSL Speeds	Monthly Price
5 Mb DSL	\$ 50.00 <input type="checkbox"/>
10 Mb DSL	\$ 75.00 <input type="checkbox"/>
25 Mb DSL	\$125.00 <input type="checkbox"/>
50 Mb DSL	\$150.00 <input type="checkbox"/>
100 Mb DSL	\$175.00 <input type="checkbox"/>
Gamer's Upgrade**	\$ 10.00 <input type="checkbox"/>

\*\*Gamer's Upgrade is restricted to Fiber locations only

Wi-Fi Service \$ 3.00

Content placement and availability subject to change without notice

Monthly Digital Line Surcharge of \$1.95 applied to all video subscriptions. Subject to change without notice.

\* Video requires a one (1) year contract. Security deposit required for subscribers that are not the home owner.



Disney Subscription Package

\$4.99

Regulatory and Licensing Fees: \$ .25

Local Broadcasting Retransmission Fee \$ 4.00



Per Season

\$40.00

Digital Line Surcharge \$ 1.95

Customer Signature: \_\_\_\_\_

Security Deposit Amount: \_\_\_\_\_  Cash  Check # \_\_\_\_\_

Date: \_\_\_\_\_

**Total Monthly Charges: \$ \_\_\_\_\_**



## Video Protection Plan for McDonald County Multi-Media, LLC

In order to protect our customers from costly equipment replacement costs, service call charges and labor charges; we are offering our customers a Video Protection Plan for a monthly fee of \$5.00 per month.

It is the subscriber's responsibility to protect all of the equipment placed in your home and owned by McDonald County Multi-Media, LLC from any and all types of damage. This includes any damage due to customer negligence or any other cause such as lightning, pets etc. The video protection plan will not cover any equipment replacement from customer negligence or abuse, or from damage caused by animals.

In the case of lightning, surge protectors do prevent some lightning damage. The most effective way to ensure that your equipment is not damaged by lightning is to unplug the power supply from the outlet and unplug the telephone line. **The presence of a surge protector will not exempt you from being charged for equipment damaged by lightning if you choose not to participate in our plan. You will be charged full replacement costs of the equipment.**

Name: \_\_\_\_\_ Phone No. : \_\_\_\_\_

PLEASE CHOOSE **ONE** OF THE OPTIONS BELOW:

I choose **NOT** to participate in the Video Protection Plan with the understanding that I will be fully financially liable for all damages to the equipment provided to me and owned by McDonald County Multi-Media, LLC. Equipment charges are included in the Terms of Service Agreement. I also understand that I will be charged \$50.00 per service call, plus labor and materials.

Please initial to acknowledge.

I **choose** to participate in the Video Protection Plan and the \$5.00 monthly charges added to my bill for this service. I understand this plan DOES NOT cover replacement of any device of my own that may be damaged, but strictly applies to McDonald County Multi-Media, LLC owned equipment.

Please initial to acknowledge.

***NOTE: This form must be submitted at time of application for video services indicating the option chosen, or the application will be considered incomplete. No service order will be done for installation of services until this form is considered complete by MCMM, LLC and submitted to us.***